



In the event of a medical emergency or to verify eligibility, call Assist-Card Corporation of America, Inc. ("Assist-Card"). The call center is open 24 hours a day.

877-984-7437

305-459-2482

starrassist@assist-card.com

When you call Assist-Card, please be prepared to provide the following information:

- Name of caller, phone number, fax number, relationship to patient
- Patient's name, age, sex and policy number
- Patient's medical condition
- Name, location, and telephone number of hospital
- Name and telephone numbers of the treating physician and when and where the doctor can be reached
- Health insurance information, workers' compensation or automobile insurance information if the patient was involved in an accident

Call when:

- You require a referral to a hospital or doctor
- You are hospitalized
- You need to be evacuated or repatriated
- You require translation services

By requesting assistance, you agree to assign to us your rights to recover from any of your responsible insurers any expenses we incur.

In addition, you have access to travel assistance services worldwide. These services include:

- Medical Assistance, including medical referral, medical monitoring during hospitalization, emergency medical evacuation to an adequate medical facility, medically necessary repatriation, and return of mortal remains.
- Personal Assistance, including pre-trip medical referral information, emergency medication, embassy and consular information, lost document assistance, emergency message transmission, emergency legal referral, translator or interpreter access, medical benefits verification, and medical claims assistance.
- Travel Assistance includes emergency travel arrangements and arrangements for the return of your traveling companion and/or dependents.

This information provides you with a brief outline of the services available to you. These services are specifically subject to the terms and conditions of the policy under which you are insured. A third party vendor may provide services to you. Assist-Card makes every effort to refer you to appropriate medical and other service providers. It is not responsible for the quality or results of service provided by independent providers.

In all cases, the medical provider, facility, legal counsel or other professional service provider suggested by Assist-Card are not employees or agents of Assist-Card and the choice of provider is yours alone. Assist-Card assumes no responsibility or liability for the services provided to you under this arrangement nor is it responsible or liable for any negligence or other wrongful acts or omissions of any of the legal or health care professionals providing services to you. Travel assistance services are not available if your coverage under the policy is not in effect.

✂ ✂ ✂ ✂ ✂ ✂ ✂ **Cut** ✂ ✂ ✂ ✂ ✂ ✂ ✂ ✂ ✂

For medical evacuation, repatriation or other services, please call:

Assist-Card Corporation of America, Inc.

Toll free in the United States or Canada: 877-984-7437

Collect outside of the United States: 305-459-2482

Email: starrassist@assist-card.com



STARR
INDEMNITY & LIABILITY

Policyholder: Board of Education of Jefferson County

Policy Number: GTAI 272596

Assistance Provider: Assist-Card Corporation of America, Inc.